



Health Care First

Elizabeth Court Surgery – Update – September 28th, 2020

We would like to thank you all for your cooperation as we all endeavour to live with the frequently changing policies and restrictions as a result of Covid-19.

We are very mindful that you have a variety of medical needs and we have now decided to increase the level of services available at Elizabeth Court Surgery from Monday 28th September. During the peak of Covid-19 earlier this year, Elizabeth Court operated exclusively as a “red” surgery, providing a local facility for assessing patients from a number of local practices, who were suspected of having Covid-19 symptoms.

The launch of nationwide testing for Covid-19 means we can now resume other services at Elizabeth Court.

Please note that we will continue to make a first assessment your clinical needs:

- over the telephone
- via video consultation or
- using digital communication systems – such as Engage Consult which is on our website

Only if you and the clinician agree it is appropriate, will you then be offered a face to face appointment at one of our surgeries, such as Elizabeth Court. Please only go to the surgery if you have been invited to do so by the practice team or midwife.

If you have a medical need please visit our website www.healthcarefirst.co.uk and click the GP Online Services /Engage Consult which is the main feature on the home page, or please call us on 01977 664141

Our aim is to maintain our services to you. However, please bear in mind that a second wave could mean that we suddenly have to change our services to match the number of our team who are well and available for work.

Thank you on behalf of Health Care First practice team.

Sandra Greenwood - ANP

Tim Johns

Head of Clinical Services

Head of Operations

25th September, 2020

Elizabeth Court, Elizabeth Drive, Airedale, Castleford, WF10 3TG

